

## PRESS RELEASE



### AGRIEURO LAUNCHES 30-DAY FREE RETURN

*Free 30-day return for all AgriEuro Premium customers.*

Spoleto (PG), May 28th 2024 - AgriEuro, a leading e-commerce specialist in agricultural and gardening machinery and equipment, announces the launch of its new **30-Day Free Return** service, available to all Premium customers.

The **30 Days Free Return** is exclusive to **AgriEuro Premium customers**, which include both private individuals and VAT holders who are subscribed to the newsletter and have placed at least one order. The service offers customers the possibility of returning products free of charge within 30 days of delivery in case of faults or dissatisfaction.

**Filippo Settini**, CEO of AgriEuro, commented on this news: "The 30-day free return was introduced to the market by many e-commerce companies in the field of clothing, becoming an almost normal practice in that specific sector and later extended to other similar fields. It becomes, however, much more complex in a context like ours, where the catalogue consists of very technical, complex, bulky and expensive products. Offering this kind of service to our customers is a challenge and a big commitment for us, with the sole aim of providing our customers with an excellent shopping experience".

The process for requesting a return is extremely **simple** and can be completed in a few clicks via your AgriEuro account on the website [www.agrieuro.co.uk](http://www.agrieuro.co.uk). It is important to specify that the 30-Day Free Return service is only applied to the entire order and not to individual accessories or spare parts.

**Clear and transparent conditions** define the return process. This requires that the product be new, never used and in perfect condition, original manufacturer's packaging preserved and intact and, in the case of a double box, both boxes must be returned in excellent condition. Once the return request has been received, AgriEuro will confirm acceptance within one working day and proceed with the free collection of the product at your home and a full refund.

This new service is available to all AgriEuro Premium customers throughout Europe, showing the company's commitment to maximum customer satisfaction.

"The purpose of AgriEuro's Free 30-Day Return is not to promote the testing of products so that one can later decide whether or not to actually buy it, but to ensure that the customer can easily return a product that was

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purchased due to a faulty evaluation. The advice is always to give as much thought as possible to choosing the most suitable product for your needs" concludes Filippo Settimi.

For **more information** and to benefit from the 30-day free return service, please visit the dedicated page on the AgriEuro website: <https://www.agrieuro.com/reso-gratuito-30-gg.html>

**AgriEuro** is the leading e-commerce in Europe in the sale of agricultural and gardening machinery. The company is based in Spoleto (PG), and ended 2023 with a turnover of around 130 million euros. It has a catalogue of over 10,000 products, all available for prompt delivery from its 4 logistics locations in Italy.

Corporate website: [www.agrieuro.info](http://www.agrieuro.info)

E-commerce site: [www.agrieuro.co.uk](http://www.agrieuro.co.uk)

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